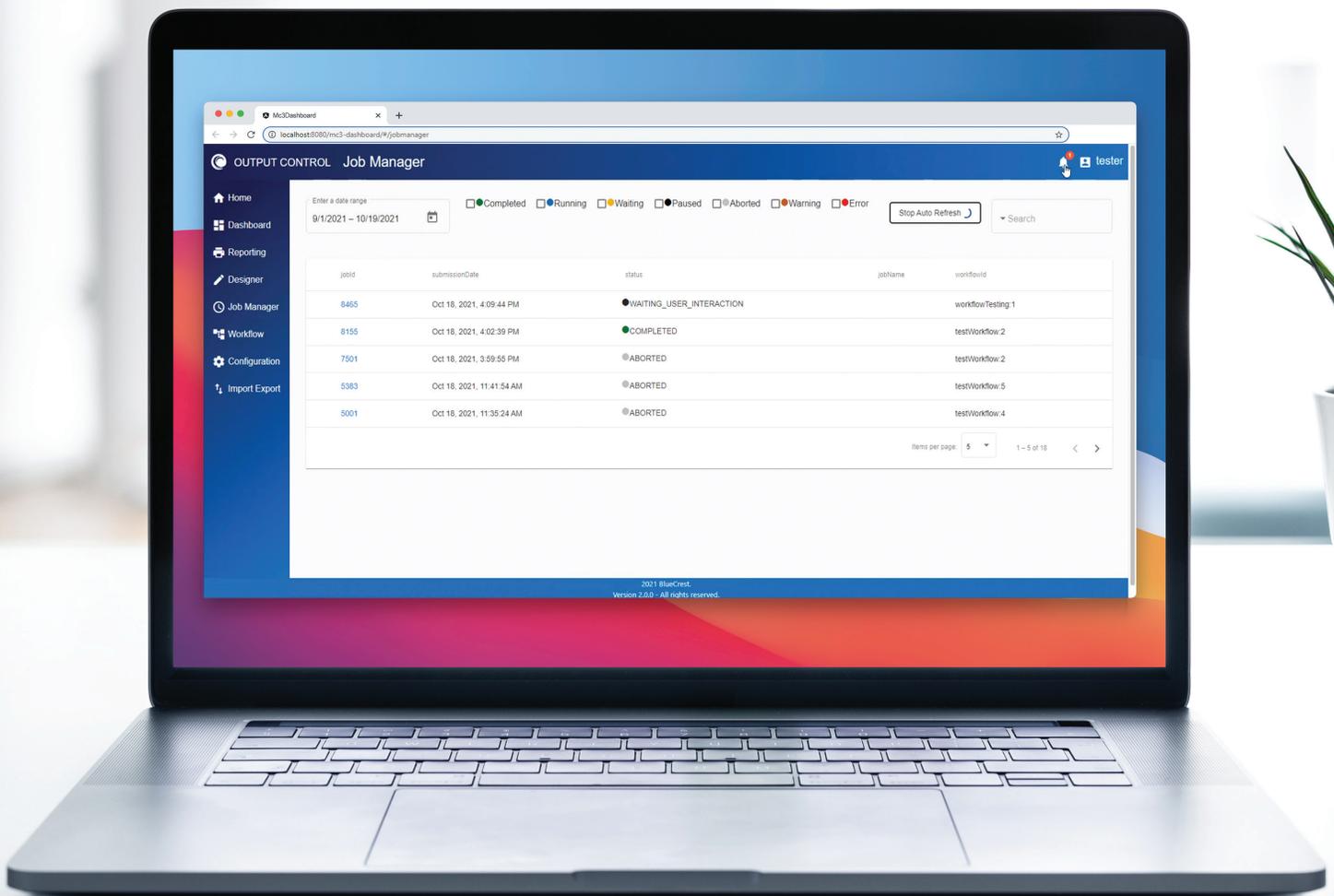# BLUECREST®

Output Control

Monitor processes, automate decisions, and let the work just flow.

The complexity challenge

Your workflow is complex. Advances intechnology are resulting in calls for more varied and sophisticated way of running your business. Changing consumer preferences are creating a client demand for *anywhere communications* - communications that can be produced on any print device or delivered via any digital channel. Printstreams no longer route solely to print.

This complexity is hard to manage. Huge variability in the type of work being requested combined with high volume peaks, tight SLAs, and compliance scrutiny create a hugely challenging production environment. Plus, finding individuals with the necessary knowledge and skill set is increasingly difficult .

So, what's the answer?

The Output Control Advantage

Output Control transforms the efficiency, visibility, and auditability of transactional communication production. Now, you can eliminate the delays and risks associated with manual intervention, constantly monitor workflow progress, drive accuracy and power-up productivity through intelligent automation.

- Easily configure Output Control to analyze required steps and expected results for each application. Flag anomalies and automate next action decision-making.
- Establish standardized processes to enable repeatable, trackable and consistent results.
- Design, execute, monitor, and report the print and mail workflow process
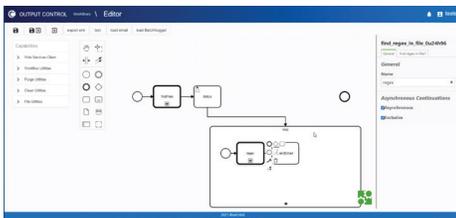- Create a more controlled and agile production environment.

Improve productivity, add agility, increase capacity and lower costs. Grow competitive edge through automation and control and make your workflow work harder. That's Output Manager from BlueCrest.

Cut-through the complexity of today's print and mail workflow, gain greater process visibility and drive more efficient and accurate outcomes with Output Control software from BlueCrest.

Monitor, Control, Repeat

It's about gaining visibility and control of the entire end-to-end workflow, optimizing performance from data in to message out. Output Control streamlines processes to make existing software and hardware—or new investments - more effective.
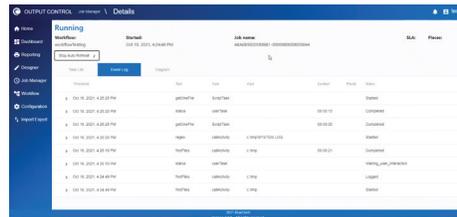
- Map your end-to-end workflow, automating application integration tasks and user interventions in a single user interface
- Dovetail easily with other BlueCrest software solutions to automatically route actions to the appropriate tool
- Onboard new jobs more quickly and more consistently with reusable workflows and automated decision-making – protect SLAs, grow the business
- Enable automated notifications of any exceptions or anomalies at any point in the process – eliminate delays, speed actions
- Profit from insight provided by a dashboard showing the status of all print jobs – understand capacity, drive efficiency

Create repeatable code that can be leveraged across multiple workflows

Simplify Audit and Report Management

- Real-time job status data and centralized logging reduces the time and effort to remedy issues with a complete audit trail from every integration point
- Track jobs and processes against Service Level Agreement's and manage from a single point of control
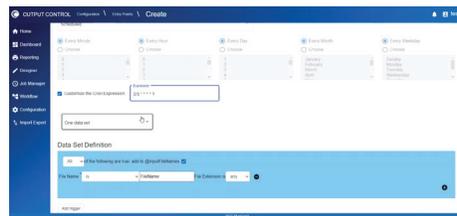- Build audit and performance reports from the centralized and remote data repositories

Easily access job data across each step within the workflow for audit and compliance

Centralize Configuration and Change Management

- Manage policies and service levels through automated workflows, provisioning, and change management
- Reduce the time and effort for deploying multiple instances of a single application maintaining audit and change management compliance
- Manage the requirement for more resources and new applications utilizing automated tools to perform tasks which, previously, could only be done by multiple administrators operating on their individual pieces of the physical stack

Get predictable performance with automated run-time and change management

Global Service

BlueCrest BlueShirt Excellence partners with you to make sure your People, Process and Technology are all working together, to ensure you get maximum ROI from your investment. We believe in a client-centered approach where your goals are our goals and are committed to driving positive outcomes for your business.

We offer a range of services including:

- People Optimization
- Productivity Services
- Quality & Compliance
- Risk Management
- Flexible Maintenance Plans

BLUECREST®

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